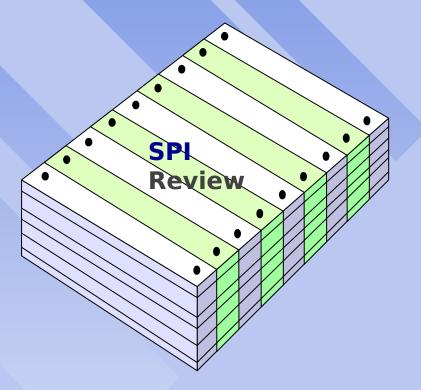
Welcome to the System Modification Scenario Project Management Training Class

Course Overview

- Review SPI, CMM, and SMS
- Introduction to Project Management (PM)
- PM and the CMM
- PM and FSO Policy
- Identification of PM tasks, subtasks, and procedures as outlined in the SMS



SECTION 1



SPI, CMM, SMS Review

- The student will answer questions about:
 - Software Process Improvement (SPI)
 - Capability Maturity Model (CMM)
 - System Modification Scenario (SMS)
- The student will identify:
 - The Key Process Areas of CMM Level 2
 - The outline levels of the SMS



Software Process Improvement (SPI)

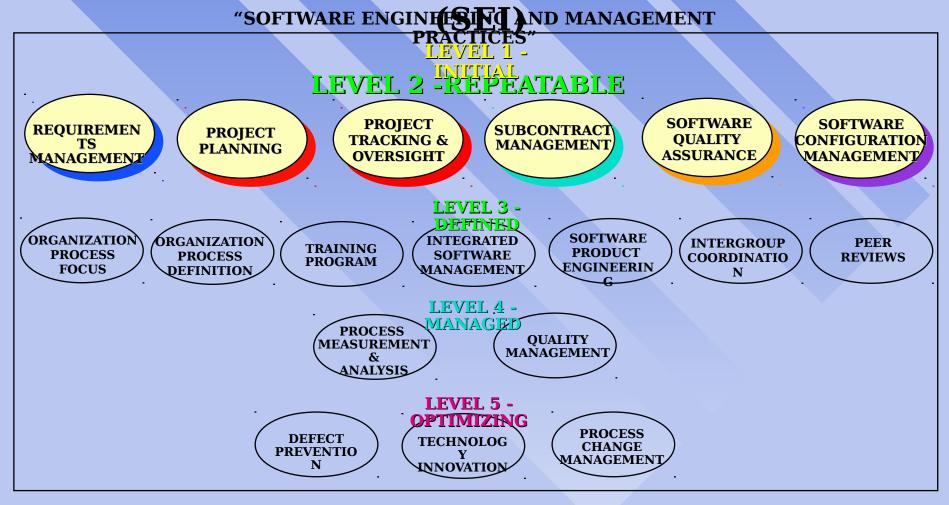
- Effort to Improve Software Process
- System of:
 - Tasks
 - » Tools
 - Standards, Methods, Practices
- Applicable Throughout Software Life Cycle



Capability Maturity Model (CMM)

- A FRAMEWORK FOR EFFECTIVE SOFTWARE PROCESSES
 - Identifies:
 - » Maturity Levels
 - » Key Process Areas
 - » Common Features

KEY PROCESS AREAS (KPAs) As Defined by SOFTWARE ENGINEERING INSTITUTE

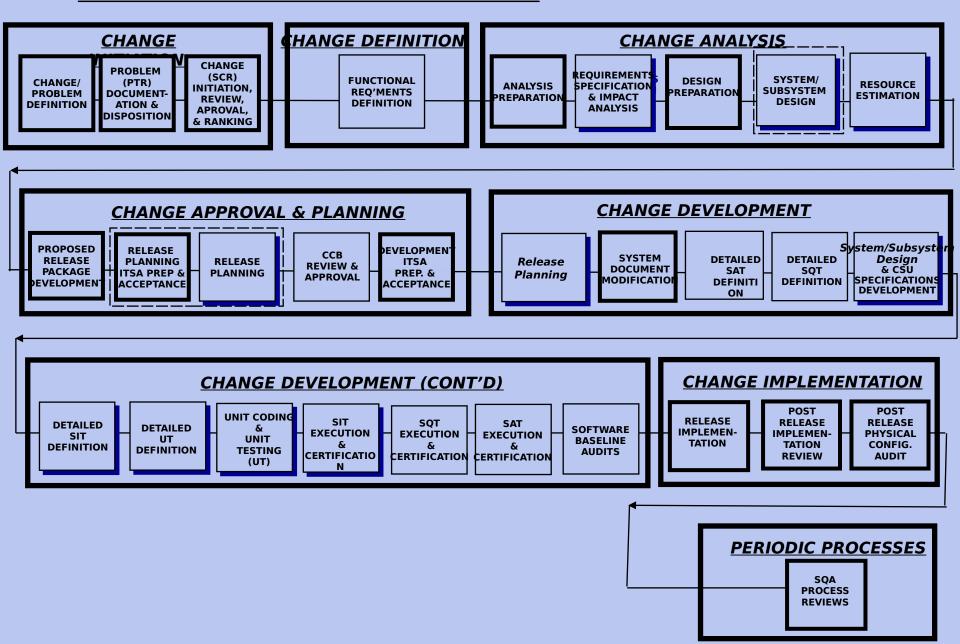




System Modification Scenario (SMS)

- One part of the Software Process Architecture
- Focuses on routine system modification
- Provides:
 - » Process definition
 - » Description
 - » Documentation

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES



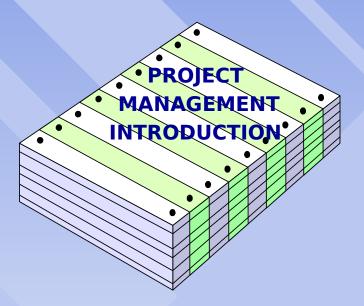
Performance Check



Open the Performance Check Package to SPI, CMM, SMS Review and answer the questions.



SECTION 2



Objectives:

- Define Project Management (PM) and its goals
- Review CMM's PM Common Features
- Identify PM roles and responsibilities
- Review the FSO's PM Policy

■ What is PM?

- Establishing plans for:
 - » Performing software engineer
 - » Managing the project
- Providing adequate visibility into project's actual progress
- Taking action to change the project's schedule, resources, scope, or quality



- What are some of the functions performed?
 - Developing estimates
 - Establishing commitments
 - Defining the plan
 - Tracking, reviewing, and reporting accomplishments
 - Adjusting the plans

- CMM's PM Common Features:
 - Goals
 - Commitment to Perform
 - Ability to Perform
 - Activities to Perform
 - Measurement and Analysis
 - Verifying Implementation

Goals for S/W Project Planning (SPP):

- Software estimates are documented for use in planning and tracking the software project
- Software project activities and commitments are planned and documented
- Affected groups and individuals agree to their commitments related to the software project

COMMITMENT TO PERFORM:

- The project software manage
 - Is responsible for:
 - » Negotiating commitments
 - » Developing the project's SDP
 - » Defining the project's software activities
 - Follows a written organizational policy for planning and managing a software project

ABILITY TO PERFORM (SPP):

- Statement of work exists for the project
- Responsibilities and activities are assigned
- Resources and funding are projected
- Training is received in estimated planning

MEASUREMENT AND ANALYSIS (SPP):

- Determines the status of:
 - software planning
 - tracking
 - oversight activities



VERIFYING IMPLEMENTATION (SPP):

- PM reviews the activities for SPP with:
 - Senior management (periodic basis)
 - All affected groups (periodic and eventdriven basis)
- SQA reviews and/or audits (per SQAP):
 - Activities
 - Work products



PM Introduction - Policy

PURPOSE:

- Establishes Software Project Management responsibilities and processes for the modernization or modification of AISs
- Addresses a standard set of processes for:
 - Estimation
 - Planning
 - Tracking
 - Oversight activities



PM Introduction - Policy

SCOPE:

 Applicable to all Defense Finance and Accounting Service (DFAS) Financial Systems Activities (FSA)

PM Introduction - Policy

RESPONSIBILITIES IDENTIFIED FOR:

- FSO Director
- FSA/DSE Directors
- Project Managers

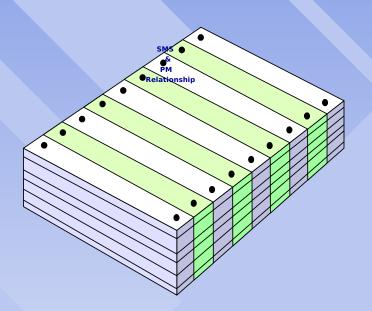
Performance Check



Open the Performance Check Package to Project Management Introduction and answer the questions.





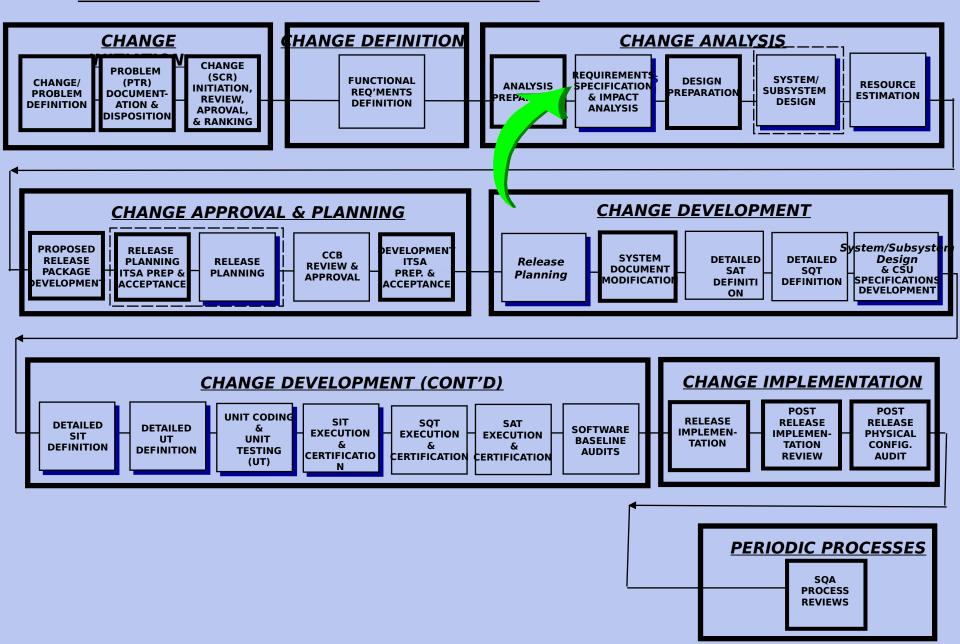


SMS and PM Relationship

Objective:

- Use the SMS to perform:
 - PM tasks
 - Subtasks
 - Procedures

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES



CHANGE ANALYSIS PHASE

Requirements
Specifications
and
Impact
Analysis
Subphase

1 TASK

Detailed Impact Analysis

References/Standards

ANSI/IEEE Std 1042-1987 DFAS 8000.1-R Mil Std 973

Input (s):

FSA-Analyzed SCR

System Documentation

System Specification

Detailed Impact
Analysis Task
(1 of 1)

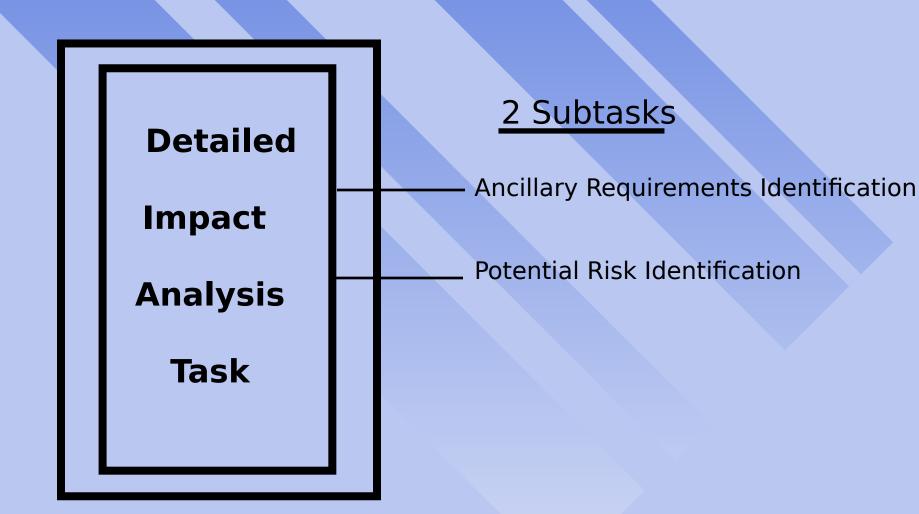
PURPOSE: To identify the impact on the system components due to the change in requirements.

Output (5):

FSA-Impacted SCR

Skill(s):

Computer Expertise



SMS Rel.4 - 5/15/97 Printed 09/11/16

Detailed Impact Analysis Task

Ancillary Requirements Identification Subtask 1 of 2

- Are associated with a change request
- Are special requirements
- Require the FSA to incur costs beyond those normally associated with completing a change request

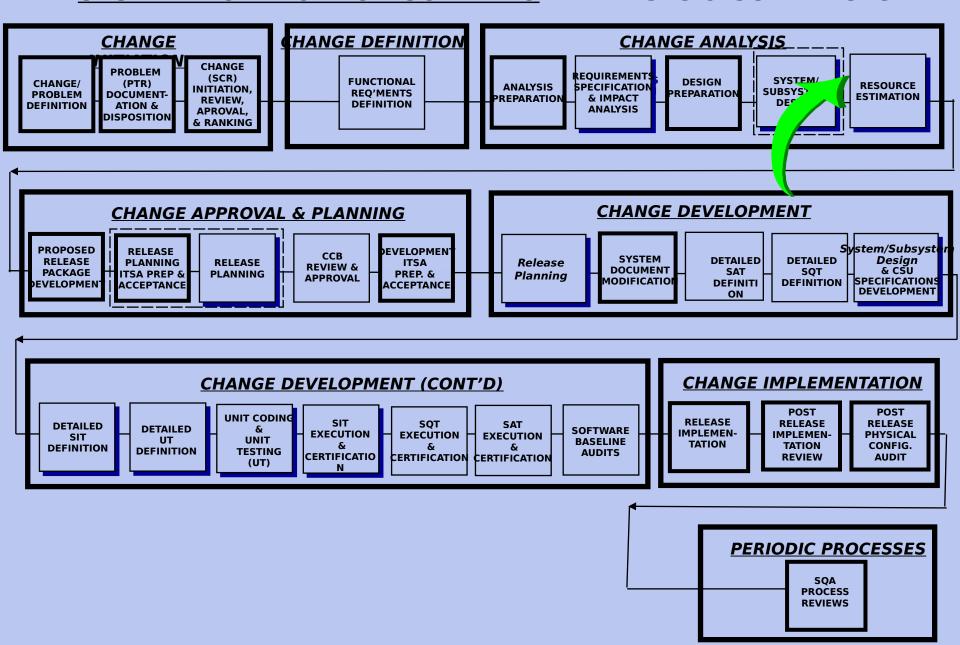
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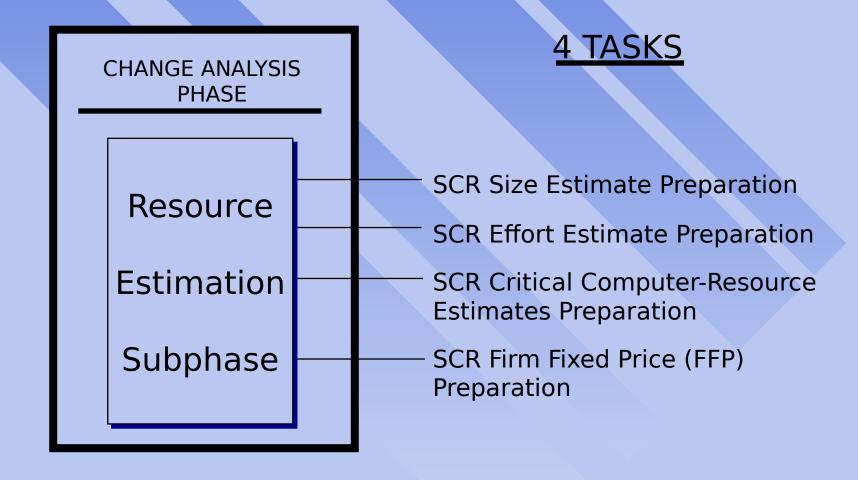
Detailed Impact Analysis Task

Potential Risk Identification Subtask (2 of 2)

- Associated with the changed requirements
- Relate directly to the projected costs or staff hours
- Are identified and documented for use in the Configuration Control Board and for Release Planning

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES





References/Standards

IFPUG Counting Practices Manual

Input (s):

FSA-Impacted SCR

System Documentation

System/Subsystem Metrics

SCR Size Estimate
Preparation Task
(1 of 4)

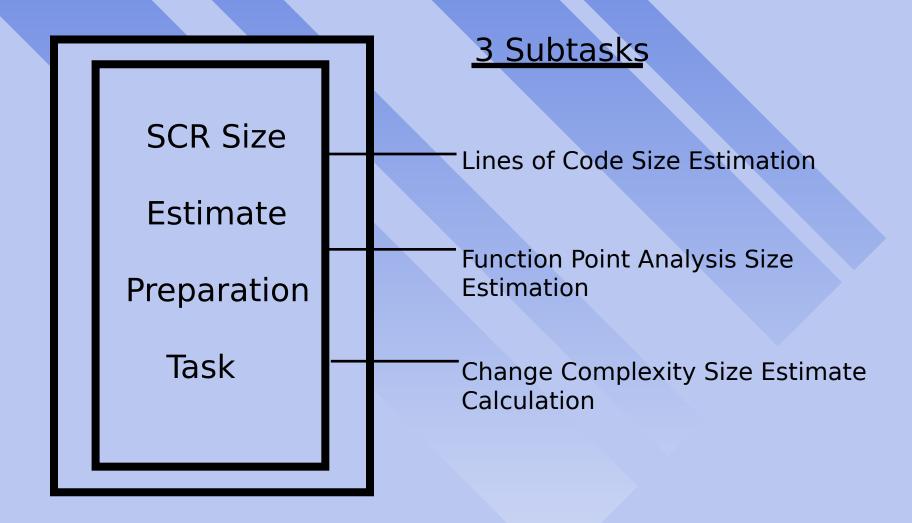
PURPOSE: Produce an estimate for the size of the change to the system's components due to the change in requirements.

Output (s):

SCR Size Estimates

Skill(s):

Computer Expertise Project Management





Open the Performance Check Package to SCR Size Estimate Preparation and answer the questions.

Input (s):

FSA-Impacted SCR

SCR Size Estimates

System Documentatio

System/Subsystem Metrics

SCR Effort Estimate Preparation Task (2 of 4)

PURPOSE: Produce an effort estimation, which will be utilized by the Configuration Control Board to determine the initial cost, schedule and release date of the project.

Output (s):

Job Time Worksheet

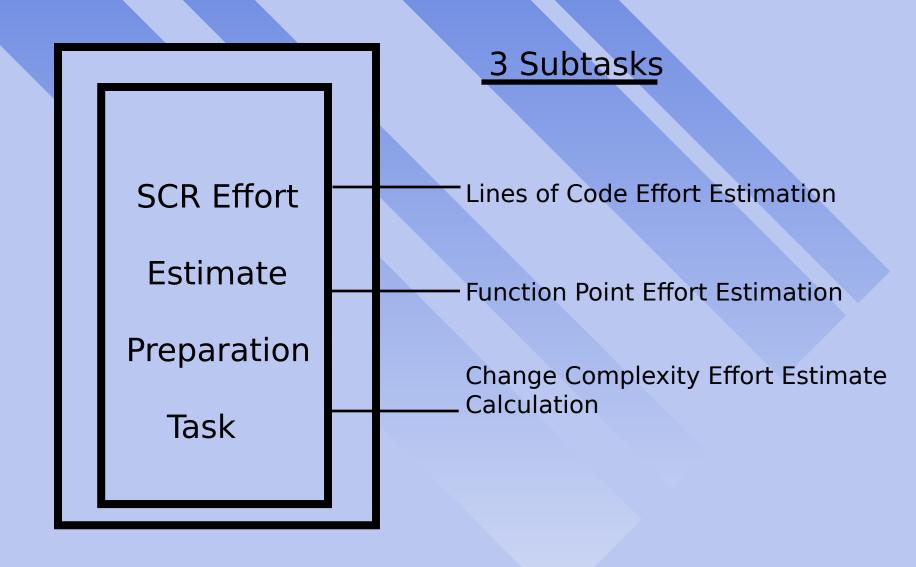
SCR Effort Estimates

Skill(s)

Computer

Expertise

Management





Open the Performance Check Package to SCR Effort Estimate Preparation and answer the questions.

Input (s):

FSA-Impacted SCR

System Documentation

System/Subsystem Metrics

SCR Critical Computer
Resource Estimates

Preparation Task (3 of 4)

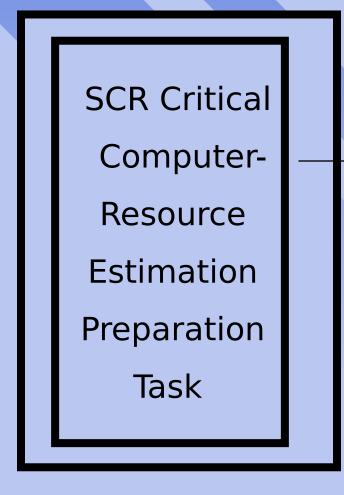
Purpose: To produce, record and coordinate critical computer resource estimates required to complete the requested change.

Output (s):

SCR Critical Computer Resources Estimates

Skill(s):

Computer Expertise
Project Management
Telecommunications Specialist Expertise



1 Subtask

Critical Computer Resources Estimates Calculation

SCR CCR Estimates Prep. Task

CCR Estimates Calculation Subtask (1 of 1)

- Calculate CCR estimates
- Document CCR estimates
- Coordinate CCR estimates



Open the Performance Check Package to SCR Critical Computer-Resource Estimates Preparation Task and follow the directions.

References/Standards

Software Subcontract Management Scenario, if appropriate

Input (s):

FSA-Impacted SCR

SCR Effort Estimates

FSO Hourly Rate

Critical Computer Resources Estimates

Ancillary Requiremen Cost *

SCR Firm Fixed Price Preparation Task (4 of 4)

Purpose: To produce, record and coordinate a Firm Fixed Price required m Fixed Price Estimate to satisfy all requirements of the SCR

Output (s):

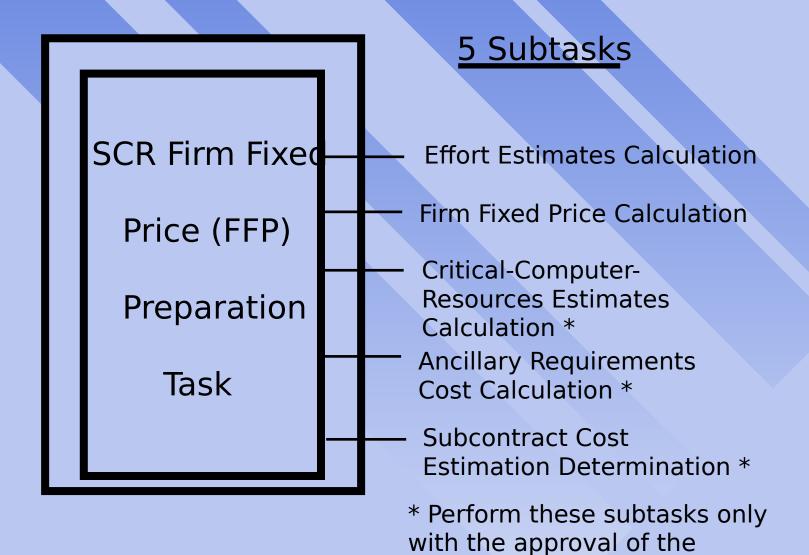
Estimated SCRs

* These are used only with approval by the business manager

Skill(s):

Computer Expertise

Project Management Subcontract Management, if appropriate



business manager.

Effort Estimates Calculation Subtask (1 of 5)

- Calculate the costs associated with the effort estimates
- Multiply the effort estimate by the established FSO hourly rate for "direct" labor

CCR Estimates Calculation Subtask * (2 of 5)

 Determine the cost associated with each CCR needs estimate.

^{*}Perform this subtask only with the approval of the business manager.

Ancillary Requirements Cost Calculation Subtask * (3 of 5)

 Determine the cost of each ancillary requirement and calculate the cumulative cost.

^{*}Perform this subtask only with the approval of the business manager.

Subcontract Cost Estimation
Determination Subtask * (4 of 5)

 Determine estimated costs of subcontracted work associated with the SCR

^{*}Perform this subtask only with the approval of the business manager.

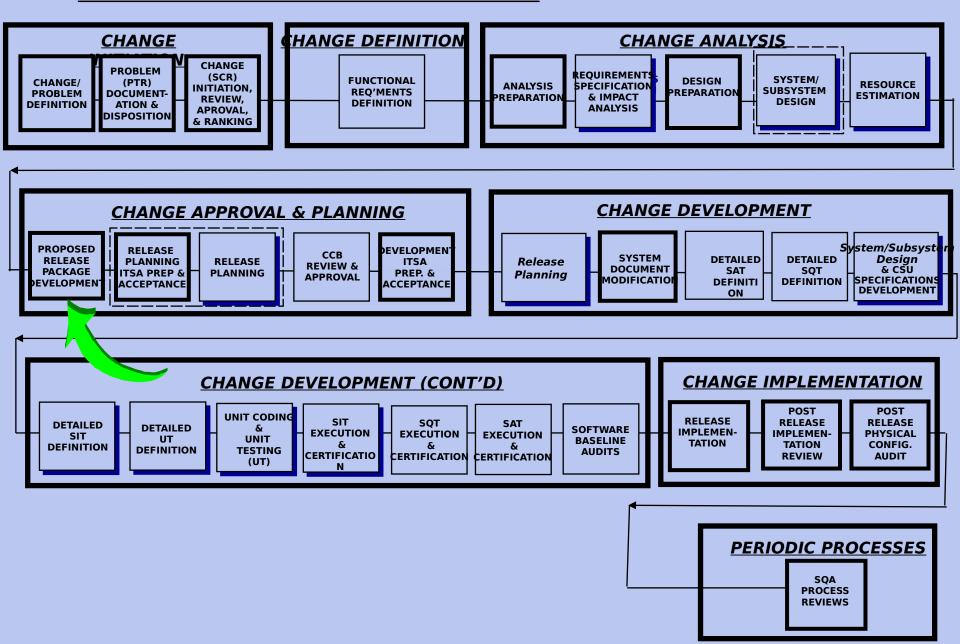
Firm Fixed Price Calculation Subtask (5 of 5)

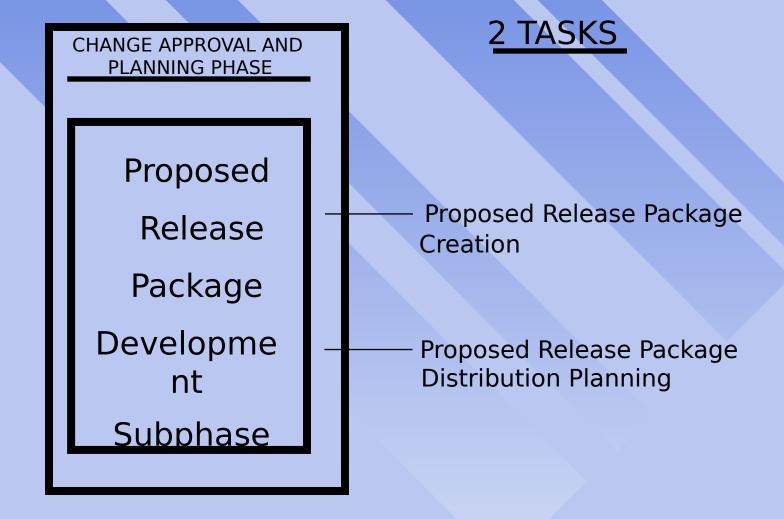
- Produce the FFP for the SCR based on sum of:
 - Size and effort
 - CCRs
 - Ancillary Requirements
 - Subcontractor Cost Estimates



Open the Performance Check Package to SCR Firm Fixed Price Preparation Task and follow the directions.

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES





Input (s):

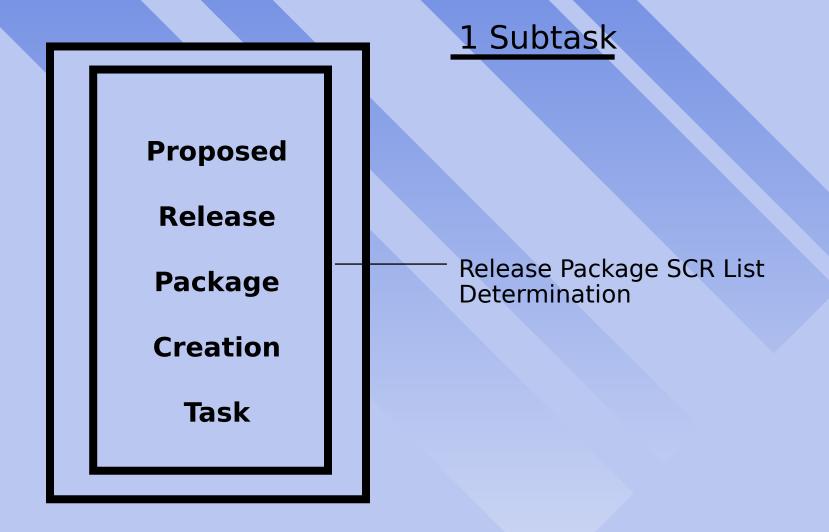
Estimated SCRs

Proposed Release Package Creation Task (1 of 2)

Purpose: To identify work level available and effort to support customer requirements and to include SCRs projected for completion in a scheduled release

Output (s):

Proposed Release Package



Proposed Release PackageCreation Task

Release Package SCR List Determination Subtask (1 of 1)

- Develop a <u>Proposed</u> list of SCR's to be included in a release
- Reflect customer and FSA priorities



Open the Performance Check Package to Proposed Release Package Creation Task and follow the directions.

References/Standards:

Systems Management Policy - SM-05

Input (s):

Proposed/Approve Release Package

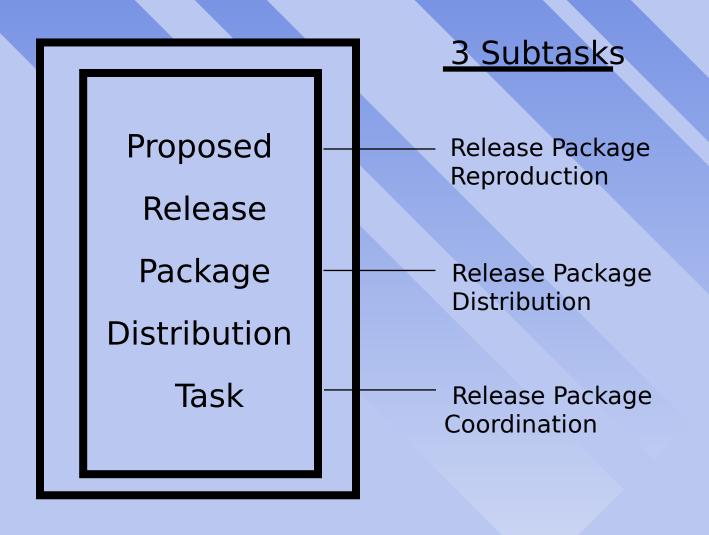
Proposed Release Package Distribution Task (2 of 2)

Purpose: To reproduce the release package and distribute it to all appropriate groups and individuals for review

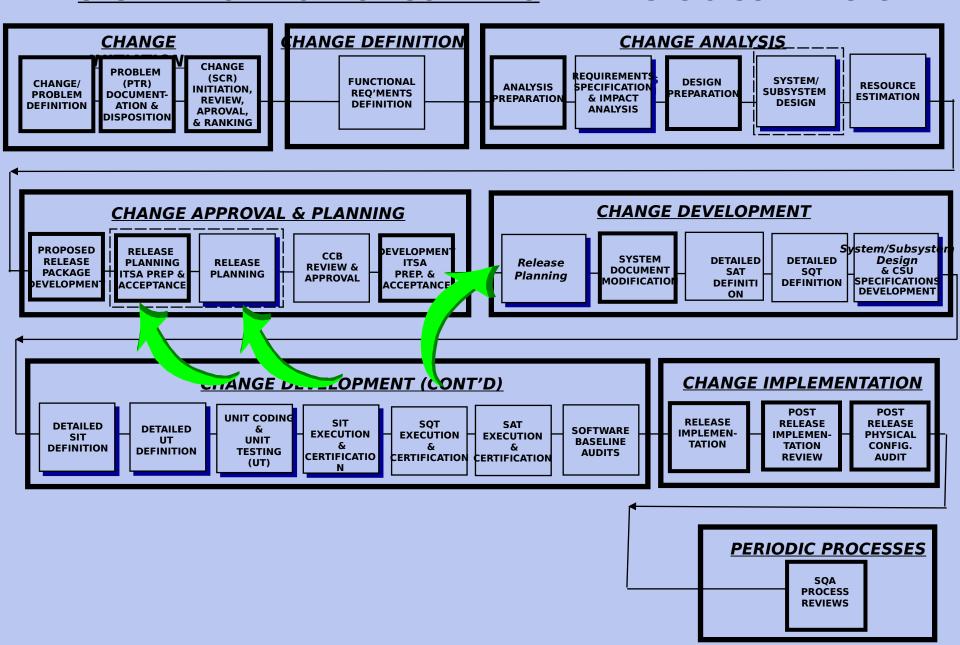
Output (s):

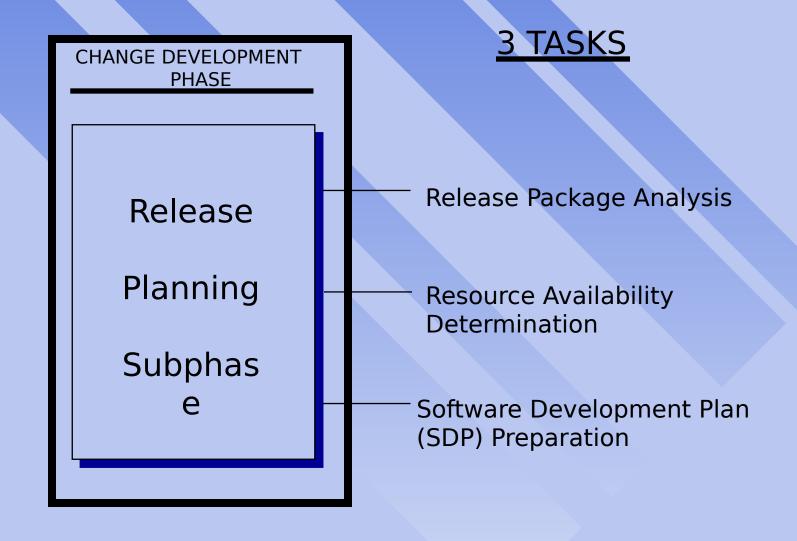
Proposed/Approved Release Package

Proposed Release Package Distribution Task



SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES





References/Standards:

Software Subcontract Management Scenario DFAS Regulation 8000.1-R

Input (s):

FSA-Estimated SCR

Funding Documents, if available

Proposed/Approved Release Package

Release Package Analysis Task (1 of 3)

Purpose: To analyze release package to identify work required to satisfy release requirements and to begin preparation of the Software

verepment ran

Output (s):

Release Ancillary Requirements

Resource Consolidation

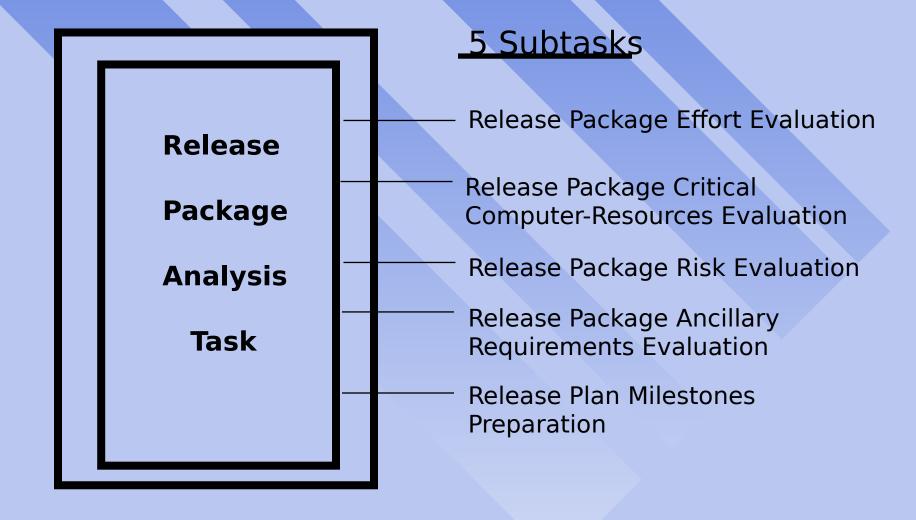
Release Planning Milestone

Release Risk Consolidation

Release Staff Hours Consolidation

Skill(s):

Computer Expertise Project Management



Release Package Analysis Task

Release Package Effort Evaluation Subtask (1 of 5)

- Total the effort estimates for each SCR
- Use list of direct labor categories in SMS
- Create schedule and billing

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Release Package Analysis Task

Release Package CCR Evaluation Subtask (2 of 5)

- Total the critical computer resources for each SCR
- This total may only be utilized with the approval of the business manager

Release Package Analysis Task

Release Package Risk Evaluation Subtask (3 of 5)

- Identify cost, resource, schedule, and technical risks associated with:
 - Design
 - Programming
 - Testing
 - Documentation
 - Implementation

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Release Package Analysis Task

Release Package Ancillary Requirements Evaluation Subtask (4 of 5)

Identify ancillary requirements the release package

Release Package Analysis Task

Release Plan Milestones Preparation Subtask (5 of 5)

Consists of:

- Preparing a plan of action and milestones used to develop SDP
- Reviewing and modifying the SQAP
- Reviewing and modifying the SCMP
- Reviewing and modifying plans associated with the release, e.g., test plans.



Open the Performance Check Package to Release Package Analysis Task and follow the directions and answer the questions.

Input (s):

FSA Staffing Level

Implementation Date

Master Labor Agreement

Resource Non-Availability of Schedules resources to satis

Output (s):

Resource
Availability
Determination
Task (2 of 3)

Purpose: To determine the availability of resources to satisfy the

requirements of the release

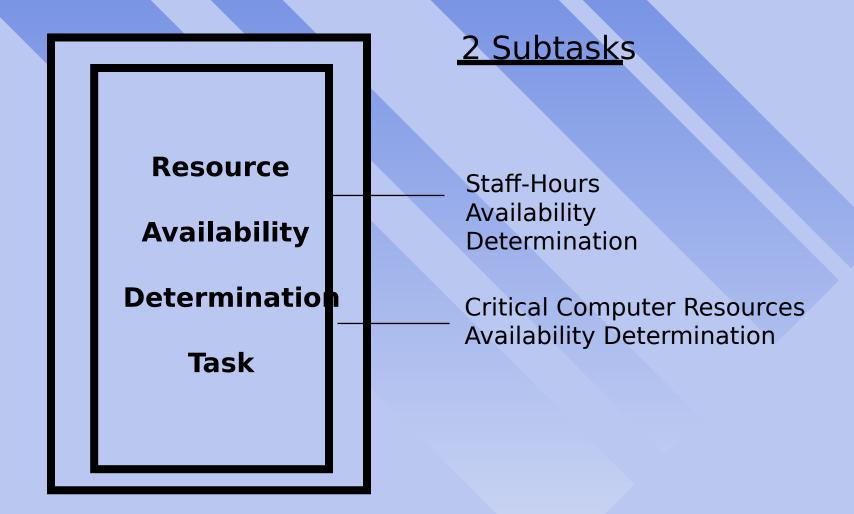
Skill(s):

Computer Expertise Project Management

Critical Computer-Resources

Availability Determination

Staff Hours Availability Determination



Resource Availability Determination Task

Staff-Hours Availability Determination Subtask (1 of 2)

- Analyze staffing patterns and availability during the time frame for the scheduled release
- Determine staff-hours availability for carrying out the requirements of the release package
- Categories are same as those covered in the Release Package Analysis Task

Resource Availability Determination Task

CCR Availability Determination Subtask (2 of 2)

- Analyze CCR availability during the time frame for the scheduled release
- Determine CCR availability for carrying out the requirements of the release package
- Categories are same as those covered in the Release Package Analysis Task

Performance Check



Open the Performance Check Package to Resource Availability Determination Task and follow the directions.

Input (s):

Release Risk Review

Output (s):

Modified Software Configuration
Management Plan

Modified Software Quality
Assurance Plan

Release Staff Hours Evaluation

Release Ancillary Requirements Review
Release Critical ComputerResources Evaluation

Proposed/Approved Release Package

Software
Development
Plan (SDP)
Preparation
Task (3 of 3)

Purpose: To develop a Software Development Plan which identifies the tasks and

establishes milestones for the kalesse

Computer Expertise Project Management Software Development

lan

Input (s)

Output (s):

Release Planning Milestones

Modified Test and Evaluation Master Plan

Software Integration Test Plan

Software Acceptance Test Plan

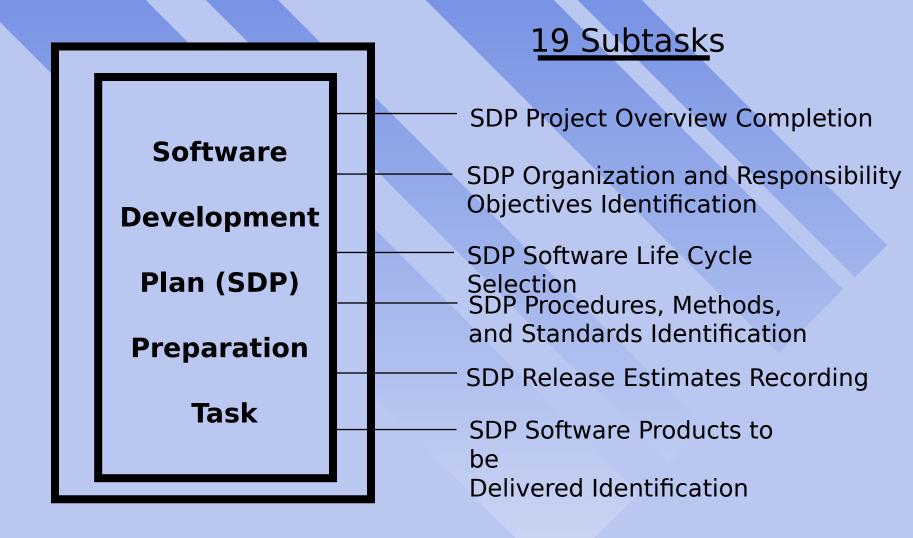
Software Qualification Test Plan

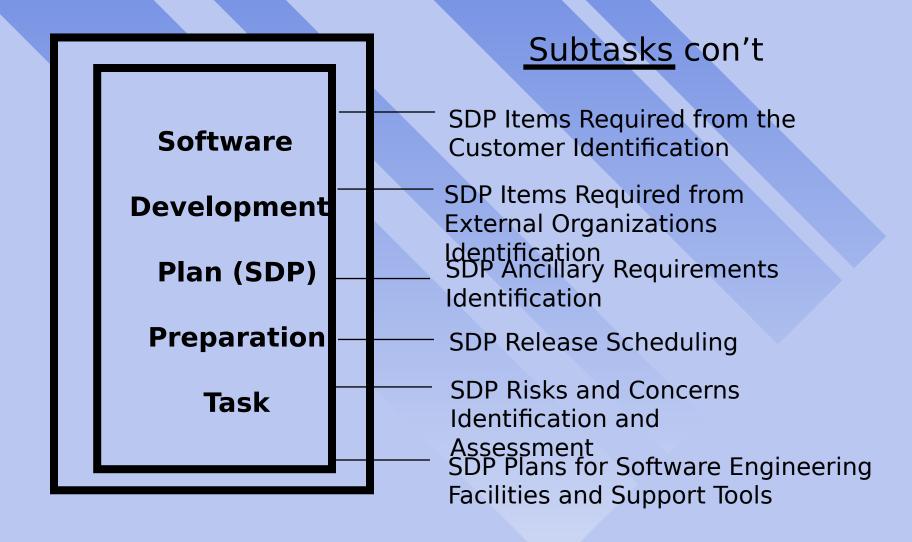
Statement of Work Package

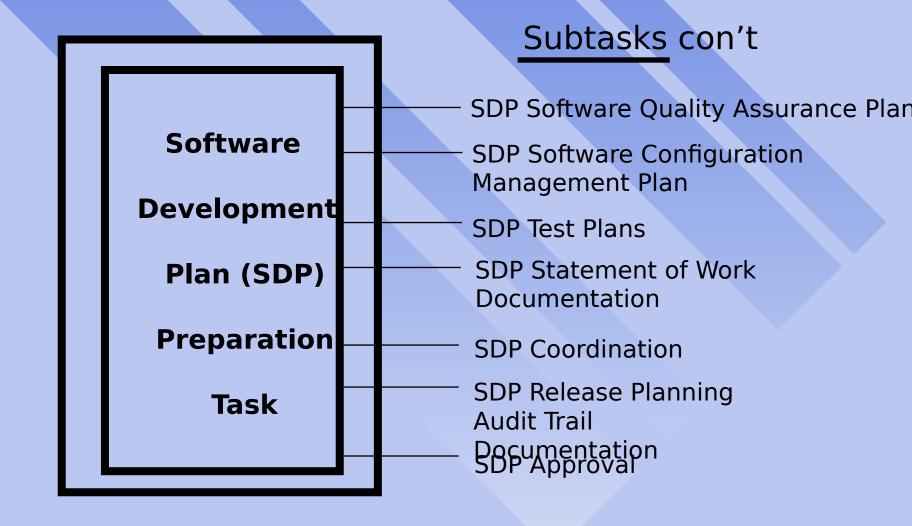
Software Development
Plan (SDP) Preparation
Software Development
Task Con't

Skill(s):

Computer Expertise Project Management







SDP Project Overview Completion Subtask (1 of 19)

- Identify and record:
 - The purpose of the release
 - The scope of the release
 - The goals and objectives of the release

SDP Organization and Responsibility Objectives Identification Subtask (2 of 19)

- Identify:
 - Approval authority for SDP
 - Project manager
 - Any external org. with interest in release
 - Project personnel
 - Interfacing groups

SDP Software Life Cycle Selection Subtask (3 of 19)

 Select the system scenario appropriate for the type of work being accomplished

SDP Procedures, Methods and Standards Identification Subtask (4 of 19)

Identify:

- Management and technical controls
- Methodologies, models and tools
- Verification and validation procedures
- Tracking and oversight

SDP Release Estimates Recording Subtask (5 of 19)

- Consolidate and record:
 - Size estimates
 - Effort estimates
 - Critical computer resources estimates
 - Firm Fixed Prices

SDP Software Products to be Delivered Identification Subtask (6 of 19)

- Consolidate and record
 - The lists of affected Configuration Items
 - Other software products for all SCRs in the release

SDP Items Required from the Customer Identification Subtask (7 of 19)

- Consolidate and record:
 - All the items that the customer is still required to provide to complete the release

SDP Items Required from External Organizations Identification Subtask (8 of 19)

- Consolidate and record:
 - All the items that are required from groups outside the FSA (except the customer) to complete the release

SDP Ancillary Requirements
Identification
Subtask (9 of 19)

- Consolidate and record:
 - Ancillary requirements from each SCR in the release

SDP Release Scheduling Subtask (10 of 19)

- Identify, consolidate, and record WBS
- Assign or compute duration for each task
- Document assumptions in scheduling process
- Identify date dependencies between tasks
- Assign all tasks to specific personnel
- Document the consolidated schedule

SDP Risks and Concerns Identification and Assessment Subtask (11 of 19)

- Consolidate and record:
 - The risk assessments from the proposed release review

SDP Plans for Software Engineering Facilities and Support Tools Subtask (12 of 19)

- Identify software engineering facilities and support tools required for the release
- Refer to CCR Evaluation and CCR Availability Tasks
- Arrange with external activities to fulfill needs
- Document the plans

SDP Software Quality Assurance Plan Subtask (13 of 19)

 Attach or refer to the Software Quality Assurance Plan for this release

SDP Software Configuration Management Plan Subtask (14 of 19)

 Attach or refer to the Software Configuration Management Plan for this release

SDP Test Plans Subtask (15 of 19)

 Attach or refer to the test plans for this release

SDP Statement of Work Documentation Subtask (16 of 19)

 Attach statement of work documents relating to any subcontracted work

SDP Coordination Subtask (17 of 19)

 Coordinate completed SDP with all affected groups and individuals

SDP Release Planning Audit Trail Documentation Subtask (18 of 19)

Archive all documents used in the preparation of the SDP

SDP Approval Subtask (19 of 19)

Submit the finalized SDP for approval

Performance Check



Open the Performance Check Package to SDP Modification Task and follow the directions.



SECTION 4



Goals for Software Project Tracking and Oversight (SPTO)

- PM:
 - Tracks actuals vs. estimates recorded in SDP
 - Takes corrective action
 - Manages to closure
 - Gets agreement and commitment on changes to plans from all affected groups and individuals

COMMITMENT TO PERFORM (SPTO):

- Project software manager is designated to be responsible for:
 - Negotiating commitments
 - Developing the project's SDP
 - Defining the project's software activities
- PM follows a written organizational policy for planning and managing a software project

ABILITY TO PERFORM (SPTO):

- SDP is documented and approved
- Responsibilities for developing work products and performing SQA activities are assigned
- Adequate resources and funding are provided
- Managers are trained in managing the technical and personnel aspects of the s/w project.
- Software managers receive orientation in the technical aspects of the software project

MEASUREMENT AND ANALYSIS (SPTO):

- Determine the status of:
 - Software planning
 - Tracking
 - Oversight activities

VERIFYING IMPLEMENTATION (SPTO):

- PM reviews the activities for SPTO with:
 - Senior management (periodic basis)
 - All affected groups (periodic and eventdriven basis)
- SQA reviews and/or audits (per SQAP):
 - Activities
 - Work products

References/Standards:

Input (s):

Deliverable Review Proceedings

Periodic Review Proceedings

Plan

Tracking and Oversight Task

PURPOSE: To perform ongoing tracking and Software Developme aversight functions in order to keep management informed as to progress of the release

Skill(s):

Computer Expertise Project Management

Output (s):

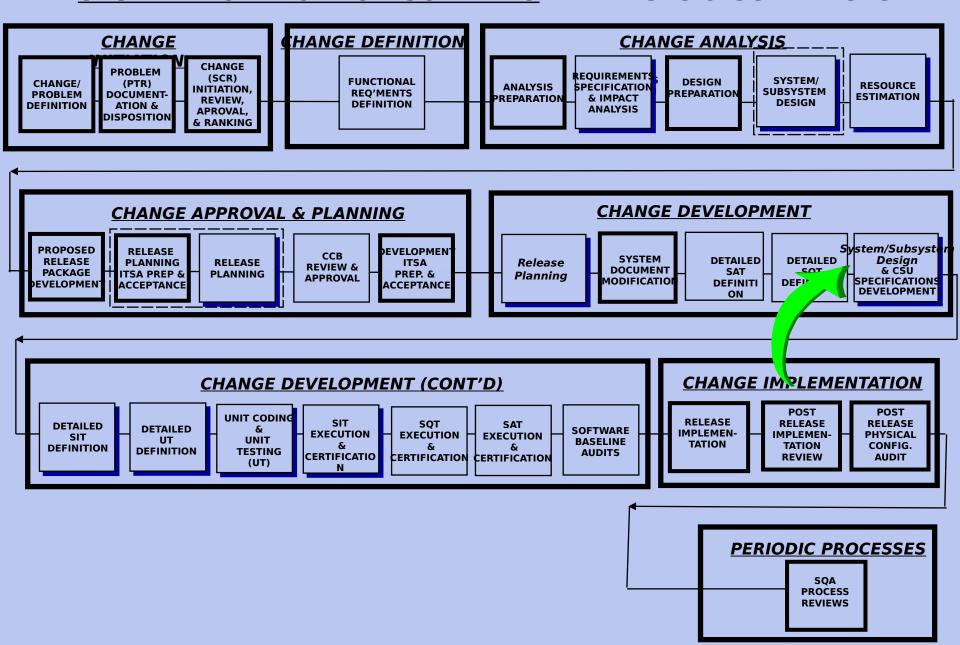
Amended Software Development Plan

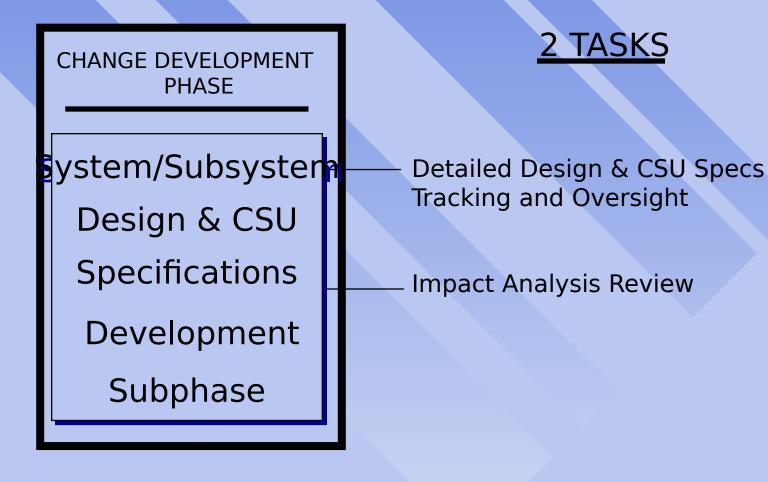
Deliverable Review Proceedings

Periodic Review Proceedings

Release Metrics Data

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES







FSA-Impacted SCR

Impact Analysis Review Task (1 of 2)

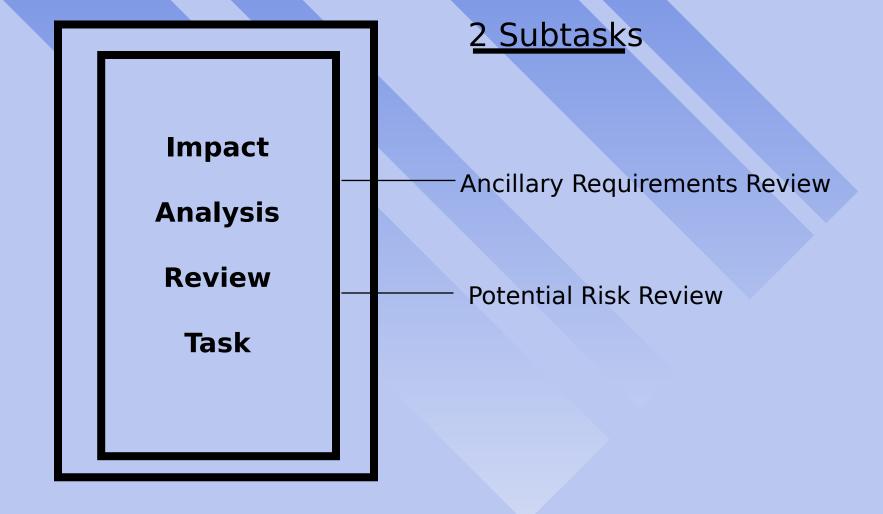
Purpose: To review the impact analysis to determine its completeness,

currency **Skill(s):**

Development
Subject Matter Manager (SMM) Expertise
Subject Matter Expertise
Systems Design
Testing

Output (s):

FSA-Impacted SCR



Impact Analysis Review Task

Ancillary Requirements Review Subtask (1 of 2)

 Review the ancillary requirements associated with a change request

Impact Analysis Review Task

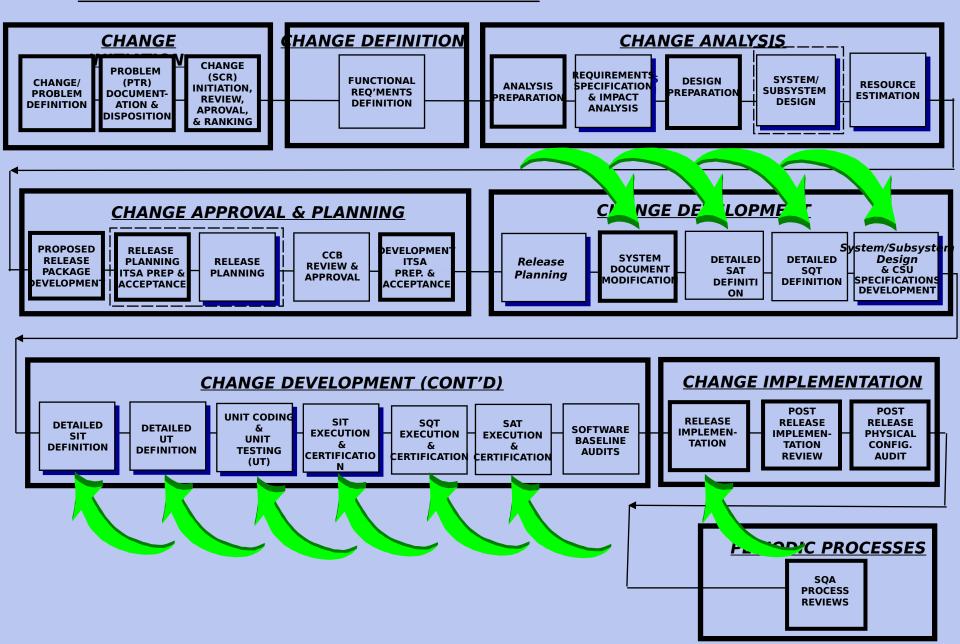
Potential Risk Review Subtask (2 of 2)

 Review the potential risks associated with the system change request

WHAT IS TRACKING AND OVERSIGHT?

- Review project plan
- Adjust plans as necessary
- Report status

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES



References/Standards:

Input (s):

Deliverable Review Proceedings Periodic Review **P**<u>roceedings</u>

Plan

Tracking and Oversight Task

PURPOSE: To perform ongoing tracking and Software Developme aversight functions in order to keep management informed as

to progress or and changes to the release

> **Computer Expertise Project Management**

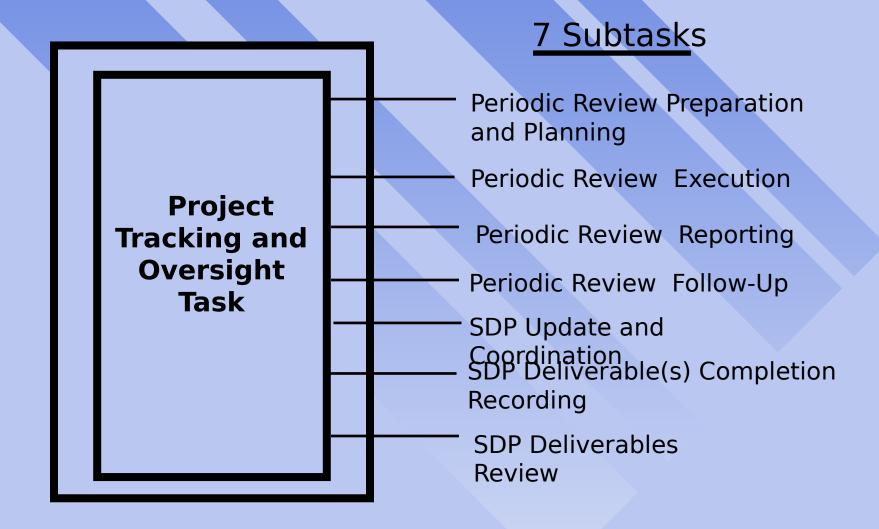
Output (s):

Amended Software Development Plan

Deliverable Review Proceedings

Periodic Review Proceedings

Release Metrics Data



Periodic Review Preparation and Planning Subtask (1 of 7)

- Collect, compare and roll up Configuration Item Status data
- Analyze deviations between actual and estimated data
- Notify management

Periodic Review Execution Subtask (2 of 7)

- Develop corrective actions for deviations including:
 - Changing the schedule
 - Changing resources
 - Changing scope
 - Lowering the quality (not recommended)
- Develop course of action for completing proposed corrective actions

Periodic Review Reporting Subtask (3 of 7)

- Record the results of the Periodic Review including:
 - Minutes of the meeting
 - Action items identified during the meeting

Periodic Review Follow-Up Subtask (4 of 7)

 Determine status of each tasking or action item that was previously identified and recorded during the review session

SDP Update and Coordination Subtask (5 of 7)

- Identify and coordinate changes to the SDP
- Obtain approval of proposed SDP amendments
- Implement approved amendments in the SDP
- Publish amended SDP

SDP Deliverables Completion Recording Subtask (6 of 7)

- Identify completed deliverables
- Collect and record completion data
- Report completion of deliverables to management

SDP Deliverables Review Subtask (7 of 7)

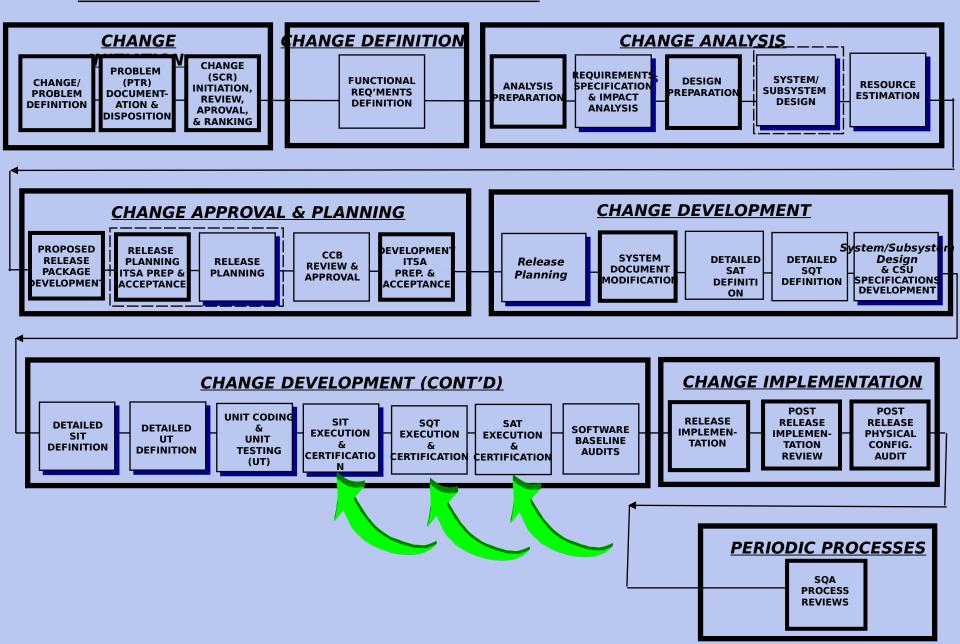
- Prepare and plan customer meeting
- Meet with the customer
- Record results of the customer meeting
- Follow up on tasking from customer meeting

Performance Check

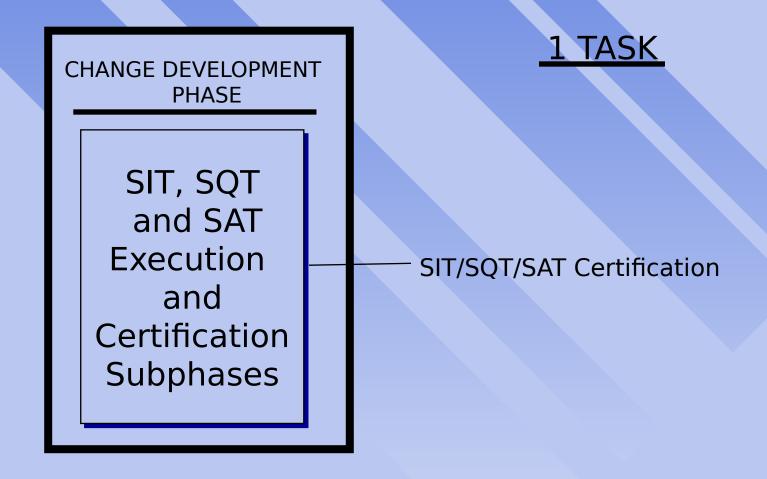


Open the Performance Check Package to Tracking and Oversight Task and answer the questions.

SOFTWARE PROCESS ARCHITECTURE SYSTEM MODIFICATION SCENARIO - PHASES & SUBPHASES



Certification Task



Input (s):

Test Analysis Repor

Test Discrepancy Report (TDR)

Test Results

SIT/SQT/SAT Certification Task

Purposes:

SIT - To ensure that all various requirements up to this point have been met

SQT - To validate that the system has met the

requirements of the SQT, completed quality

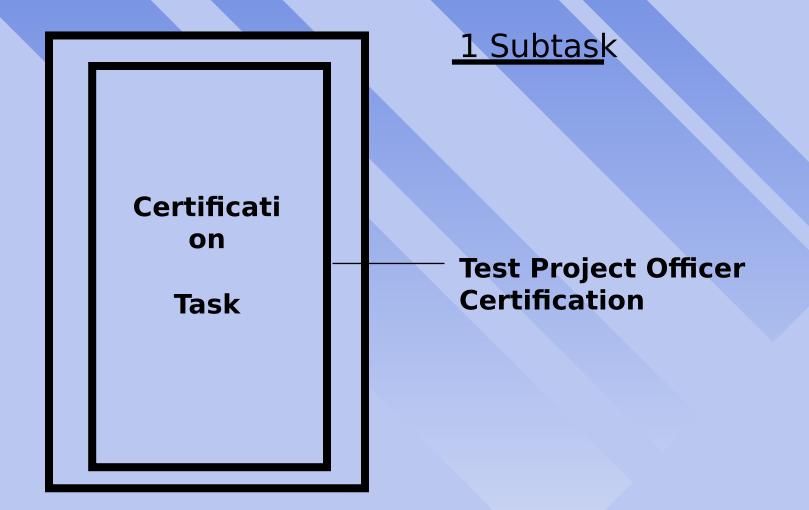
assurance reviews and audits and that release management is ready to pass to the acceptance phase

SAT - The final check before release to the field for impl**Skill(s)**η

Project Management

Output (s):

CMIS Certification Entr



Certification Task

Test Project Officer Certification Subtask (1 of 1)

- Test project officer must certify test results prior to subsequent testing phases beginning or proceeding to implementation
- Test project officer receives the test certification and quality assurance certification and then makes the final determination for this subphase



CONGRATULATIONS

YOU HAVE

SUCCESSFULLY COMPLETED THE

PROJECT MANAGEMENT COURSE